

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001345

Suprakash Dutta Complainant

Vs

Realtech Nirman Private Limited Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
01 04.09.2025	Complainant along with his wife is present in the hearing through online mode. Mr. Aman Jaiswal, Operations Manager, and Ms. Neha Gupta are present in the hearing on behalf of the Respondent Promoter Company through online mode by filing hazira and authorization through email. Heard both the parties in detail. As per the Agreement, the project "Hijibiji" was promised to deliver by December, 2022, but the same is not yet completed. The Complainant bought a Flat in the project, on August 2021, (Flat-B Block-2, 10th Floor). There is no communication received from the builder regarding the tentative date of final handover of the Flat. The Complainant prays for relief of handing over the Flat by the Respondent on or before September, 2025, with full completion of the project including financial compensation and not allowing further extension by the Authority. The Respondent stated that they will complete the works by 31st December, 2025. After hearing the Complainant, the Authority is pleased to admit this matter for further hearing and order as per the provisions contained in Section 31 of the Real Estate (Regulation and Development) Act, 2016 read with Rule 36 of the West Bengal Real Estate (Regulation and Development) Rules, 2021 and give the following directions: - The Complainant is directed to submit his total submission regarding their Complaint Petition on a Notarized Affidavit annexing therewith notary attested/self-attested supporting documents and a signed copy of the Complaint Petition and send the Affidavit (in original) to the Authority serving a copy of the same to the Respondent, both in hard and soft copies, within 14 (fourteen) days from the date of receipt of this order of the Authority by email. The Respondent is hereby directed to submit their Written Response on notarized affidavit regarding the Complaint Petition and Affidavit of the Complainant, annexing therewith notary attested/self-attested supporting documents, if any, and send the Affidavit (in original) to the Authority serving a copy of the same to the Complainant, both in hard and soft copies, within 14 (fourteen) days from the date of receipt of the Affidavit of the	

Complainant either by post or by email whichever is earlier. With their Affidavit the Respondent shall also enclose photographs of the exterior as well as interior of the flat booked by the Complainant. Respondent is further directed to enclose the self attested document/s issued by him acknowledging and informing the complainant homebuyer of the delay in the completion and delivery of the flat and reasons for the delay.

Fix **after 6(six) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority